

Be Informed

Notes

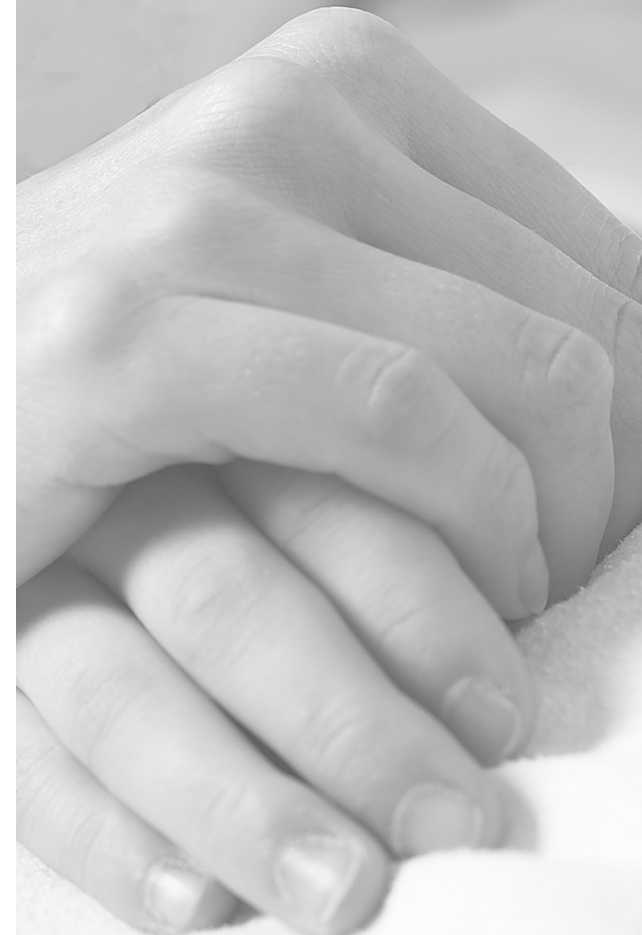
{ Community Long Term Care encourages you to be an informed consumer.

By contacting and interviewing providers, you can make better choices about the care you receive. }



*This brochure was created by:
Office for the Study of Aging
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University of South Carolina
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Choosing a Personal Care Provider



Community Long Term Care
SC Department of Health and Human Services



This brochure is to help you choose a personal care provider.

It includes steps to choosing a personal care provider and questions you might want to ask.

First Steps

1. Look at the list of personal care providers given to you.
2. If you can, ask members of your family, friends, or doctors to refer a good personal care provider and see if any of their recommendations are on the list.
3. Make a list of at least 3 providers from the list and call and ask each of them the questions in this brochure to find out more information.
4. Pick the one that you like best.

Questions You Might Want To Ask

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|---|--|
| <input type="checkbox"/> I live at_____. | <input type="checkbox"/> If my personal care aide can not come, who will contact me? |
| <input type="checkbox"/> Do you have a personal care aide that can provide care to me at this time? | <input type="checkbox"/> If my aide is not able to make it during a scheduled time, will you send another worker at about the same time? |
| <input type="checkbox"/> Do you check references? | <input type="checkbox"/> Who do I call if there is a problem? |
| <input type="checkbox"/> Do you do background checks? | <input type="checkbox"/> What will you do if I do not get along with my personal aide? |
| <input type="checkbox"/> Do you have a personal care aide that can provide services mornings? Evenings? Weekends? | <input type="checkbox"/> Why should I use your agency? |
| <input type="checkbox"/> What type of training do your workers have? | |
| <input type="checkbox"/> Will the same person come to my home each time? | |